Awards & Honors
- AAA Four Diamond Designation 19, 20, 21
- AAA Best of Housekeeping Inspectors Award 20
- 2016 Curio Brand Connie Award Winner
- 2017, 2018, 2019, 2020 Convention South Readers’ Choice Award For The Best Meeting Sites In The South
- Best Hotel – City Magazine and Virginia Living 2020
- Best Wedding Venue – Roanoke & City Magazine 2020
- OpenTable Best Brunch Restaurant in America 2017
- Virginia Green Lodging Facility Since 2005

Accommodations
- 329 Renovated Guest Rooms, Including 18 Suites
- Hilton Honors Floor and Points
- Hilton CleanStay Partner
- PURE Room Guest Rooms - Hypoallergenic
- Lighted Vanity Mirrors in All Guest Rooms
- Night Lights in Bathrooms of All Guest Rooms
- Downtown Roanoke & Blue Ridge Mountains Views
- Granite Bathroom Countertops
- In-Room Coffee Maker and Teas
- Wired/Wireless High-Speed Internet
- iPod MP3 Clock Radio Dock (Executive Level)
- Complimentary Airport and Amtrak Shuttle
- Renovated Private Executive Level with Lounge
- Same Day Dry Cleaning
- Valet Parking
- Packages Available
- Online Printing Services
- In-Room Safe
- ATM Conveniently Located in the Lobby
- Complimentary Self-Parking Shuttle

Spa, Fitness and Recreation On Site
- Spa & Adventure Center
- SALT Foot Sanctuary
- Yoga & Meditation Sessions On-Site
- Fitness Center, Outdoor Pool, Hot Tub, Jacuzzi
- Jogging, Walking and Bicycle Paths
- Walkway to Historic Downtown

Meetings & Events
- 63,000 Sq. Ft. Conference Center
- 170 Seat Lecture Room
- 14,400 Sq. Ft. Roanoke Ballroom
- 6,180 Sq. Ft. Crystal Ballroom
- Events up to 1,700 Guests
- Executive Boardrooms
- 34 Dedicated Meeting Rooms
- Complete Meeting Package Pricing
- Outdoor Options
- Member of International Association of Conference Centers (IACC)
- Hilton EventReady Partner

Technology
- High Speed Internet Access
- On-Site Technology Services
- Business Center
- Teleconferencing
- Videoconferencing
- Internet Kiosks

Dining
- The Regency Room, Four Diamond Rated
- STEAM Coffee + Eatery
- The Pine Room
- 1882 Lobby Bar
- Room Service 6:30 a.m. – 11 p.m.

Area Activities
- Taubman Museum of Art
- Center in the Square
- O. Winston Link Museum
- Transportation Museum
- Historic Farmer’s Market
- Hiking, Biking, Rock Climbing, Bird Watching, Boating, Kayaking, Golf and Tennis nearby
- Mill Mountain Park and Zoo
- Virginia Tech
- Blue Ridge Parkway
- Roanoke Food Tours